





Central Staff Contact Page

YOUR LIAISONS

"We're your first point of contact! And would love to help with any questions you may have. Please reach out."

College	U.S. Churches & Ministries	Internships & Residencies	International
 <p>Kathy Zellinger kathy.zellinger@reliant.org 407-502-0995</p>	 <p>Becca Isaak becca.isaak@reliant.org 407-743-0076</p>	 <p>Leanne Strickland leanne.strickland@reliant.org 689-206-0185</p>	 <p>Adrienne Lansing adrienne.lansing@reliant.org 407-801-8397</p>

Full Central Teams

For more information on all Central workers and how they can help, jump straight to the appropriate Team below.

- [Central Leadership Team](#)
- [College Team](#)
- [U.S. Churches & Ministries Team](#)
- [International Team](#)
- [Internships & Residencies Team](#)
- [MTD Health & Support Team](#)
- [Advancement Team](#)
- [Human Resources](#)
- [Accounting](#)
- [Donor Services](#)
- [Central Operations](#)
- [Technology Services](#)
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General Email Addresses

We have lots of different topical or Team email addresses that may be of help. Check here to find the one you need!

Reimbursements	reimbursements@reliant.org
Medical and Dental Insurances	benefits@reliant.org
MTD Coaching Resources	mtd@reliant.org

MTD Account balance	payroll@reliant.org
Donor Services	donor.services@reliant.org
Payroll and Taxes	payroll@reliant.org
403B	403B@reliant.org
Project Fundraising & Grants	projectfundraising@reliant.org
New field staff Recruiting	fundraising@reliant.org
MTD Training (New Staff Training and intern trainings)	training@reliant.org
Field Staff Application & Assessment	go@reliant.org
International field staff Needs	international@reliant.org
Reliant Administered Events (ex. Leadership Training/Collegiate Conference)	register@reliant.org
Hourly Staff Time Card Summary Forms	timecards@reliant.org
Prayer Letters (we love to read them!)	content@reliant.org
Technology help	helpdesk@reliant.org
Communications and Design help	communications@reliant.org

Central Office

General contact information



Phone	Main Office Line: 407-671-9700 Donor Line: 877-614-4600
Email	info@reliant.org
Fax	844-395-8886
Address	11002 Lake Hart Dr. Ste 100 Orlando, FL 32832-7106

[Video Tour of the Central Office](#)






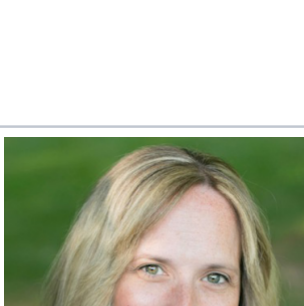

Please contact notifyhr@reliant.org for any confidential or sensitive HR issues.

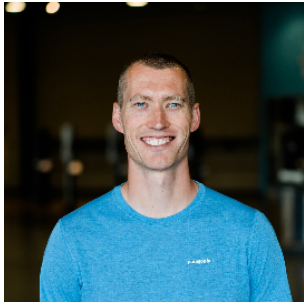

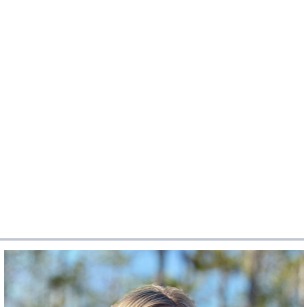
This email is managed by the HR Director. (For general questions and concerns please reach out to your Program Team Lead or Liaison.) You can also make anonymous reports of misconduct or policy violations via the [Employee Reporting Hotline](#).




If you or your donor have general questions, you can refer to the robust help page on our [website](#).




Central Leadership Team

	<p>Tom Mauriello</p> <p>President & CEO</p> <p>tom.mauriello@reliant.org</p> <p>407-671-9700</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Make sure we are meeting our mission to serve field staff for the gospel • Oversee just about everything, directing our Managers and Directors • Report to our Board of Directors <p>I Can Help You</p> <ul style="list-style-type: none"> • Connect Reliant with a new ministry director or church network that Reliant may be able to serve. • To further appeal a decision by other leadership, if needed. • Please contact my assistant (kristen.hill@reliant.org) if you would like to schedule a meeting
	<p>James Kaufman</p> <p>Chief Financial Officer</p> <p>james.kaufman@reliant.org</p> <p>407-743-2265</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Support Reliant's mission, vision, and strategy • Oversee Reliant Finance and governance • Support Reliant program teams through Finance-related services to field staff <p>I Can Help You</p> <ul style="list-style-type: none"> • If you have questions about the Annual Ministry Report • If you have questions about the financial integrity or stewardship of Reliant
	<p>Matt Elkins</p> <p>Director of Program Teams</p> <p>matt.elkins@reliant.org</p> <p>407-545-5281</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Oversee the work and ministry of Reliant's Program Teams • Ensure the Program Teams are providing tailored resources and direct service to Reliant's church ministry partners and field staff • Provide leadership for Reliant's Training, Assessment, Recruiting, and MTD Health and Coaching Teams <p>I Can Help You</p> <ul style="list-style-type: none"> • Answer questions about Reliant's mission and vision in church/ministry partnership and field staff mobilization • Provide insight on the philosophies Reliant uses for support raising training, coaching • Explore ways Reliant can serve and partner with new churches or ministries
	<p>Crystal Wadin</p> <p>HR Director</p> <p>crystal.wadin@reliant.org</p> <p>407-490-0141</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Oversee Reliant's HR Program • Maintain HR policies, procedures, and training • Support Reliant Program Teams in HR-related issues <p>I Can Help You</p> <ul style="list-style-type: none"> • Answer questions about HR policies or training • Navigate employee relations issues/concerns (along with Program Team Lead)
	<p>Kerry Housley</p> <p>Director of Operations</p> <p>kerry.housley@reliant.org</p> <p>407-801-8612</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Oversee the implementation of our mission to serve partners, field staff, and donors • Chief of Staff to our Executive Director, Manage our Operating Departments and collaborative projects • Ensure our Central teams, processes, and operations are working efficiently <p>I Can Help You</p> <ul style="list-style-type: none"> • Answer questions about the way our organization and our Central teams operate





	<p>Mike Easton</p> <p>Program Manager</p> <p>mike.easton@reliant.org</p> <p>(407) 270-1922</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Lead Reliant International towards new vision & initiatives that will serve sending churches, field staff, and partners. • Lead the international team to serve our partners proactively. <p>I Can Help You</p> <ul style="list-style-type: none"> • With questions about joining Reliant International as a sending church, new field staff or overseas partner. • Helping field staff connect with their sending church.
	<p>Dave Meldrum-Green, CPA</p> <p>Director of Organizational Affairs & Treasurer</p> <p>dave.meldrum-green@reliant.org</p> <p>407-459-7496</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Oversee Reliant's ministry grant program • Secretary to the Board, work with our Audit Review Committee and Investment & Finance Committee • Work with Capin Crouse on our annual audit • Review our monthly financial reporting • Perform our annual health and dental insurance renewals & all corporate, property, liability and overseas insurances • Address legal and liability questions and issues, work to help set policy for Reliant. <p>I Can Help You</p> <ul style="list-style-type: none"> • If you have questions about the Annual Ministry Report • You want to know more about the Board of Directors • If you have a legal or policy question • If you have a question on Reliant's ministry grant program or if your church is interested in creating a grant request for a project
	<p>Heather Thompson, CPA</p> <p>Controller</p> <p>heather.thompson@reliant.org</p> <p>407-734-1749</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Oversee financial operations, ensuring accuracy in financial reporting, compliance with regulatory requirements, and financial alignment with the mission. • Provide leadership and oversight for the Accounting and Payroll Teams. • Work collaboratively to develop and refine financial processes. <p>I Can Help You</p> <ul style="list-style-type: none"> • If you have questions about budget, payroll or reimbursements. • If you need financial forecasting or scenario planning.

College Team


	<p>Ryan Kozey</p> <p>Program Lead</p> <p>ryan.kozey@reliant.org</p> <p>407-635-1087</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Serve as a system and process developer for U.S. based field staff • Increase partnership opportunities with U.S. based ministries in need of Reliant support offerings • Provide strategic support for the U.S. Program Team <p>I Can Help You</p> <ul style="list-style-type: none"> • Set up a New Partnership between your ministry and Reliant • Network/collaborate with other organizations domestically where mission, vision, purpose, & geography might have alignment • With any questions, support, or MTD coaching for U.S. field staff
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	<p>Kathy Zelling er</p> <p>Program Liaison</p> <p>kathy.zellinger@reliant.org</p> <p>kz@reliant.org</p> <p>407-502-0995</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Un-official "mom" of the College Program Team. I am the first point of contact for College field staff and interns, giving "help desk answers", collecting prayer requests, giving care for field staff, and helping them know their next steps and who to talk to in the Central Team for all their needs. <p>I Can Help You</p> <ul style="list-style-type: none"> • If you don't know who to call! • With any employment questions, Reliant account questions, donor questions, etc. • Set your sponsor or sending church
	<p>Chad Frank</p> <p>MTD Health Lead</p> <p>chad.frank@reliant.org</p> <p>330-221-8003</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Monitor MTD health for released college-based churches and field staff • Assist in meeting the needs and answering the questions of college-based MTD coaches • Provide training and continuing education for college-based churches and MTD coaches <p>I Can Help You</p> <ul style="list-style-type: none"> • With your overall MTD strategy as a church or field staff • Answer questions about your MTD Health Score and Fundraising Status • Get connected with resources to help you obtain or maintain MTD health
	<p>Caleb Hayworth</p> <p>Systems Administrator</p> <p>caleb.hayworth@reliant.org</p> <p>407-917-3203</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Create and maintain support and care structures for College field staff • Manage projects and provide oversight of implementation of new processes within the College Program • Assist in overseeing & tracking College applicants moving through the Assessment Hub toward a hiring decision/training <p>I Can Help You</p> <ul style="list-style-type: none"> • If you have questions about the College Systems

U.S. Churches & Ministries Team




	<p>CJ White</p> <p>Program Manager</p> <p>cj.white@reliant.org</p> <p>903-445-9628</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Oversee US Churches and Ministries Program <p>I Can Help You</p> <ul style="list-style-type: none"> • Set up a New Partnership between your ministry and Reliant • Guide a ministry, team, or field staff that you are supervising • Navigate special circumstances related to any US Church or ministry • With any questions, support, or MTD coaching for US field staff
	<p>Liz Svajda</p> <p>Program Administrator</p> <p>liz.svajda@reliant.org</p> <p>407-490-0241</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Develop systems and structures to care for and support local churches, church planters, pastors, field staff, and ministries within the US Program • Internally process and communicate employment information • Assist in overseeing & tracking US applicants moving through the assessment process toward a hiring decision/training • Oversee MTD Coaching & Health for US Program Team <p>I Can Help You</p> <ul style="list-style-type: none"> • With any questions about MTD coaching, the application process, employment onboarding, and/or partnership questions.
	<p>Becca Isaak</p> <p>Program Liaison</p> <p>becca.isaak@reliant.org</p> <p>407-743-0076</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Serve as the first point of contact for our US Churches and Ministries. • Work with new U.S. based field staff to set up employment and support them throughout their time with Reliant. • Help answer or point U.S. field staff in the right direction with any questions they might have. <p>I Can Help You</p> <ul style="list-style-type: none"> • With any employment questions, Reliant account questions, donor questions, etc.
	<p>Demeko Bivens</p> <p>Lead Trainer</p> <p>demeko.bivens@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • I train individuals doing ministry team development with US churches and ministry teams. • I make trainings fun and engaging. <p>I Can Help You</p> <ul style="list-style-type: none"> • Learn how to do ministry team development so you can do what God has called you to do.

International Team





	<p>Julie Thompson</p> <p>Program Lead</p> <p>julie.thompson@reliant.org</p> <p>407-487-4054</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Connect with field staff and partners during special transitions or circumstances. • Help lead the International Team on projects and processes <p>I Can Help You</p> <ul style="list-style-type: none"> • Find the information and resources you need as a Cross-Cultural field staff
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	<p>Adrienne Lansing</p> <p>Senior Program Liaison</p> <p>adrienne.lansing@reliant.org</p> <p>407-801-8397</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Serve our International field staff as the first point of contact for any questions related to their employment with Reliant. • Work with International field staff during their initial launch to the field and other important transitions. <p>I Can Help You</p> <ul style="list-style-type: none"> • With any question! If I don't know the answer, I'll find it for you.
	<p>Soo Cha</p> <p>Program Coordinator</p> <p>soo.cha@reliant.org</p> <p>407-545-8931</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Onboard International Employees • Coordinate Short-Term Trips • Assist with day-to-day international operations <p>I Can Help You</p> <ul style="list-style-type: none"> • Navigate the onboarding process as a new employee • Help churches organize a short-term trip • Learn more about Reliant project funds

Internships & Residencies Team


	<p>Beka Page</p> <p>Program Lead</p> <p>beka.page@reliant.org</p> <p>407-743-1584</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Provide informational support and financial analysis with resident support raising goals • Internally process and communicate employment information <p>I Can Help You</p> <ul style="list-style-type: none"> • See your support raising progress and trajectory • Answer and help determine the current financial standing of the account you are responsible for
	<p>Leanne Strickland</p> <p>Program Liaison</p> <p>leanne.strickland@reliant.org</p> <p>689-206-0185</p>	<p>What I Do</p> <ul style="list-style-type: none"> • First point of contact for your ministry or church • Work with new staff to set up employment and support them throughout their time with Reliant • Help answer or point staff in the right direction with any questions they might have <p>I Can Help You</p> <ul style="list-style-type: none"> • With any employment questions, Reliant account questions, donor questions, etc.
	<p>Dallas Compton</p> <p>Program Administrator</p> <p>dallas.compton@reliant.org</p> <p>407-270-1318</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Process applications to residency and internship programs • Onboard fixed-term field workers • Assist with partner and people inquiries and requests <p>I Can Help You</p> <ul style="list-style-type: none"> • Navigate the onboarding process as a new employee • Understand where you're at in the process • Submit an AP request




MTD Health & Support Team

	<p>Jenni Saniuk</p> <p>MTD Health & Support Team Manager</p> <p>Jenni. saniuk@reliant.org</p> <p>214-244-6601</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Lead & shape all training strategy and content development, ensuring alignment with organizational goals and learner needs. • Oversee the full lifecycle of MTD coaching, from process design to coach development and quality assurance. • Provide strategic guidance and structure for long-term support raisers, equipping them with sustainable tools, encouragement, and pathways for success. <p>I Can Help You</p> <ul style="list-style-type: none"> • Engage with Program Leads to identify and resolve key issues in training, assessment, MTD health, and product development, ensuring alignment with Reliant's strategic goals.
	<p>Joshua Dull</p> <p>Residency & Internship Program Manager</p> <p>Joshua. dull@reliant.org</p> <p>407-502-0326</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Guide and manage our dynamic team that focuses on Residency/Internship /Apprentice/Fellowship programs • Work with Church and Program leaders to create and facilitate programs • Engage with new potential partners on what it might look like to partner <p>I Can Help You</p> <ul style="list-style-type: none"> • If you're a church/ministry leader thinking about partnering with Reliant • To navigate next steps with Reliant, whether you're an intern/resident, hopeful one, or leader
	<p>Karl Koemmpel</p> <p>Lead Coaching Administrator</p> <p>karl. koemmpel@reliant.org</p> <p>360-620-9406</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Recruit, train, and work with all coaches across reliant • Internally process and communicate employment information <p>I Can Help You</p> <ul style="list-style-type: none"> • See your support raising progress and trajectory • With any coaching related questions or concerns
	<p>Matthew McClure</p> <p>MTD Strategy & Content Administrator</p> <p>matthew. mcclure@reliant.org</p> <p>407-440-9719</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Communicate with those who have an interest in partnering with Reliant • Networking and Building Bridges for Reliant partnerships • Assist in being a trainer (New Staff Training, and College) <p>I Can Help You</p> <ul style="list-style-type: none"> • General information about Reliant • Understanding what partnering with Reliant looks like • Raise support! (If you are assigned to me for coaching)



	<p>Janelle Wygant MTD Logistics Administrator</p> <p>janelle.wygant@reliant.org 407-236-1120</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Provide support to Reliant's program teams, including assistance with assessment, training, short-term mission trips, MTD analysis and other varying projects • Provide support to other members of the Program Support Team <p>I Can Help You</p> <ul style="list-style-type: none"> • With questions about training and assessment • With questions about short-term mission trips
	<p>Keva Ambre MTD Health & Coaching Specialist</p> <p>Keva.Ambre@Reliant.org 407-545-3071</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Individual MTD coaching. • Group coaching cohorts for seasoned field staff who need a quick boost to their MTD. <p>I Can Help You</p> <ul style="list-style-type: none"> • Raise support within a cohort of your peers. • Reach your support goals in a timely manner. • Learn how to cultivate and steward higher-capacity donors.
	<p>Meredith Evans MTD Health & Coaching Coordinator</p> <p>meredith.evans@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Help plan Ministry Team Development training events for new International field staff • Provide ongoing MTD coaching for International field workers <p>I Can Help You</p> <ul style="list-style-type: none"> • With questions about the MTD process, your particular MTD situation, or ongoing coaching needs


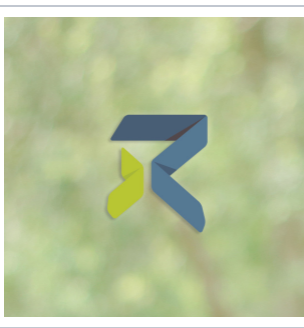

Advancement Team

	<p>Jon Crawford Product Development and Recruiting Specialist</p> <p>jon.crawford@reliant.org 407-270-2068</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Build relationships across the world for the sake of making more ministry happen. • Help new partners learn about and then connect with Reliant! <p>I Can Help You</p> <ul style="list-style-type: none"> • Help you understand more about Reliant, what it might look like to partner together.
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	<p>Russell Dietrich Design and Media Administrator russell.dietrich@reliant.org 407-743-0759</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Assist in New Staff Trainings • field staff Support and Care for College Program Team • Coordinate Sabbaticals for College Program Team • MTD Coaching <p>I Can Help You</p> <ul style="list-style-type: none"> • If you need someone to discuss various vocational and life transitions • If you need encouragement and accountability during the support raising process • If you want to discuss the possibility of taking a sabbatical
	<p>Kristina Lilly Marketing & Communications Administrator kristina.lilly@reliant.org 407-440-0962</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Internal & External Communications • Social Media Management • Assist with Marketing & Recruitment <p>I Can Help You</p> <ul style="list-style-type: none"> • Answer questions regarding communications you receive from Reliant • Learn more about Reliant and how we can come alongside you and your ministry
	<p>Sarah Colton Recruiting Associate sarah.colton@reliant.org ###</p>	<p>What I Do</p> <ul style="list-style-type: none"> • <p>I Can Help You</p> <ul style="list-style-type: none"> •



Payroll & Reimbursements

	<p>Sarah Swann Payroll and Reimbursements Manager sarah.swann@reliant.org 407-720-5481</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Perform monthly payroll processes • Oversee other payroll functions such as taxes and 401K <p>I Can Help You</p> <ul style="list-style-type: none"> • If you have a question about your paystub
	<p>Clif Turner Reimbursements Administrator clif.turner@reliant.org 407-743-2696</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Oversee Reliant's Accountable Reimbursement Plan for all field staff <p>I Can Help You</p> <ul style="list-style-type: none"> • Help with unusual ministry expense requests • Understand why a reimbursement was rejected • Obtain a expense advance




	<p>Liz Worthey Reimbursement Coordinator liz.worthey@reliant.org 407-986-5530</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Process submitted reimbursements • Process payroll tax withholding payments <p>I Can Help You</p> <ul style="list-style-type: none"> • Track a reimbursement • Get clarity about Reliant's reimbursement policies • Fill out a new tax form when you move or have a life change
	<p>Bethany Hutchison Payroll Coordinator</p>	<p>What I Do</p> <ul style="list-style-type: none"> • <p>I Can Help You</p> <ul style="list-style-type: none"> •
	<p>Kim Ramsey Payroll Administrator</p>	<p>What I Do</p> <ul style="list-style-type: none"> • <p>I Can Help You</p> <ul style="list-style-type: none"> •

Human Resources






	<p>Tonya Bartels HR Manager tonya.bartels@reliant.org 407-574-5165</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Provide oversight and support to the benefits and employment, and Central processing team • As apart of the HR Team, I work with leadership here at Reliant to create and implement efficient and supportive processes to meet the employment and benefits needs for our staff <p>I Can Help You</p> <ul style="list-style-type: none"> • My Team are the ones you will engage with, but I am here for escalated issues and advocacy with our insurance providers • By researching and assisting with complex insurance situations
	<p>Kaitlin Hughes HR Specialist kaitlin.hughes@reliant.org 407-502-0813</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Manage and guide processing, systems, and administration needed for Employment at Reliant Mission. <p>I Can Help You</p> <ul style="list-style-type: none"> • Answering questions about employment, new hire paperwork and employment changes • Answering questions about the commissioning and ordination processes and procedures • Process employee's exit from Reliant

	<p>Alnika Douglas HR Specialist</p> <p>alnika.douglas@reliant.org</p> <p>407-236-1120</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Manage and guide processing, systems, and administration needed for Employment at Reliant Mission. <p>I Can Help You</p> <ul style="list-style-type: none"> • Answering questions about employment, new hire paperwork and employment changes • Answering questions about the commissioning and ordination processes and procedures • Process employee's exit from Reliant
	<p>Tracy Thatcher HR Coordinator</p> <p>tracy.thatcher@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Process employment changes for new and current employees <p>I Can Help You</p> <ul style="list-style-type: none"> • Review background checks • Enroll new employees in Required Education • Getting new hires processed including I-9 verifications • Getting employment changes and support goals processed


Accounting

	<p>Miriam Torres Senior Accountant</p> <p>miriam.torres@reliant.org</p> <p>407-789 2167</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Prepare financial statements • Prepare Audit documentation • Accounting functions across all of Reliant's operations <p>I Can Help You</p> <ul style="list-style-type: none"> • Answer escalated questions about Fund balances for departments
	<p>Laurel Erskine Accounting Generalist</p> <p>accounting@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Daily accounting functions • Grant/project fundraising • Accounts payable <p>I Can Help You</p> <ul style="list-style-type: none"> • I help staff best by supporting Central Staff Accountants pay the bills & help keep accounting running.
	<p>Jenna Clemens Accounting Analyst</p> <p>jenna.clemens@reliant.org ap@reliant.org</p> <p>407-743-2656</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Accounts Payable - receive, process, and manage invoices for payment • Financial Planning and Analysis - collect, organize, analyze, and report monthly Program Team data in monthly dashboard (revenue, admin fees, and other MTD health-related data) <p>I Can Help You</p> <ul style="list-style-type: none"> • Pay a vendor or answer questions about payments • Assign a FD # to new field staff • Develop systems to collect, organize, and analyze data, especially spreadsheets





Donor Services

	<p>Danielle Martin</p> <p>Donor Processing Manager</p> <p>danielle.martin@reliant.org</p> <p>407-487-4204</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Provide vision and oversight for gift processing and donor relations at Reliant • Ensure top-notch communication with all Reliant donors • Ensure best practices are followed in all areas of handling and receipting gifts <p>I Can Help You</p> <ul style="list-style-type: none"> • I can assist with escalated donor and field staff needs, providing care and specialized solutions
	<p>Natalia Perez</p> <p>Donor Liaison</p> <p>natalia.perez@reliant.org</p> <p>407-789-2081</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Answers donor and field staff phone calls and e-mails. Helps donors with basic website issues. • Assist with processing donor gifts received through the mail. <p>I Can Help You</p> <ul style="list-style-type: none"> • Fix a gift that looks wrong on Toolbox or online giving • Correct a discredited gift • Update donor information and giving
	<p>Dezirae Noriega</p> <p>Donor Services Administrator</p> <p>dezirae.noriega@reliant.org</p> <p>407-789-2080</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Oversee the daily operations and training of team members of the Gift Services Department. <p>I Can Help You</p> <ul style="list-style-type: none"> • Answer questions on the types and process of giving donations. • Update donor information and giving, as well as correct discredited gifts.
	<p>Cody Phipps</p> <p>Donor Services Coordinator</p> <p>cody.phipps@reliant.org</p> <p>407-906-1086</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Process donations for field staff. <p>I Can Help You</p> <ul style="list-style-type: none"> • Answer questions on the types and process of giving donations. • Update donor information and giving, as well as correct discredited gifts.
	<p>Kyle Gahring</p> <p>Donor Services Coordinator</p> <p>kyle.gahring@reliant.org</p> <p>407-630-5904</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Process donations for field staff. <p>I Can Help You</p> <ul style="list-style-type: none"> • Answer questions on the types and process of giving donations. • Update donor information and giving, as well as correct discredited gifts.

Central Operations

	<p>Kristen Hill Executive Assistant kristen.hill@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Provide administrative support to the President/CEO and CFO <p>I Can Help You</p> <ul style="list-style-type: none"> • If you would like to set up an appointment with Tom Mauriello or James Kaufman
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Technology Services

	<p>John Abassian IT Director helpdesk@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Develops and maintains Reliant's applications, services, websites and more. <p>I Can Help You</p> <ul style="list-style-type: none"> • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.
	<p>Ben Wilkinson Principal Software Architect helpdesk@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Develops and maintains Reliant's software applications, services, websites and more. <p>I Can Help You</p> <ul style="list-style-type: none"> • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.
	<p>Will Lafferty Software Support Administrator helpdesk@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Develops and maintains Reliant's software applications, services, websites and more. <p>I Can Help You</p> <ul style="list-style-type: none"> • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.
	<p>Sarah Schulteis Software Engineer helpdesk@reliant.org</p>	<p>What I Do</p> <ul style="list-style-type: none"> • Develops and maintains Reliant's software applications, services, websites and more. <p>I Can Help You</p> <ul style="list-style-type: none"> • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.



Bill Erskine

**Network
Administrator**

bill.erskine@reliant.org

407-710-0722

What I Do

- I maintain Reliant's servers and network as well as maintain and troubleshoot the office staff's computing needs.

I Can Help You

- Sorry! Unfortunately, I can't help you with your local computer problems



Brandon Pacol

Software Engineer

helpdesk@reliant.org

What I Do

- Develops and maintains Reliant's software applications, services, websites and more.

I Can Help You

- I help field staff best when implementing new features and fixes.
- The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.