

Central Staff Contact Page

YOUR LIAISONS

"We're your first point of contact! And would love to help with any questions you may have. Please reach out."

College	U.S. Churches & Ministries	Internships & Residencies	International
			
Kathy Zellinger kathy.zellinger@reliant.org 407-502-0995	Becca Isaak becca.isaak@reliant.org 407-743-0076	Leanne Strickland leanne.strickland@reliant.org 689-206-0185	Adrienne Lansing adrienne.lansing@reliant.org 407-801-8397

Full Central Teams

For more information on all Central workers and how they can help, jump straight to the appropriate Team below.

- [Central Leadership Team](#)
- [College Team](#)
- [U.S. Churches & Ministries Team](#)
- [International Team](#)
- [Internships & Residencies Team](#)
- [MTD Health & Support Team](#)
- [Advancement Team](#)
- [Human Resources](#)
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- [Donor Services](#)
- [Central Operations](#)
- [Technology Services](#)
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General Email Addresses

We have lots of different topical or Team email addresses that may be of help. Check here to find the one you need!

Reimbursements	reimbursements@reliant.org
Medical and Dental Insurances	benefits@reliant.org
MTD Coaching Resources	mtd@reliant.org

MTD Account balance	payroll@reliant.org
Donor Services	donor.services@reliant.org
Payroll and Taxes	payroll@reliant.org
403B	403B@reliant.org
Project Fundraising & Grants	projectfundraising@reliant.org
New field staff Recruiting	fundraising@reliant.org
MTD Training (New Staff Training and intern trainings)	training@reliant.org
Field Staff Application & Assessment	go@reliant.org
International field staff Needs	international@reliant.org
Reliant Administered Events (ex. Leadership Training/Collegiate Conference)	register@reliant.org
Hourly Staff Time Card Summary Forms	timecards@reliant.org
Prayer Letters (we love to read them!)	content@reliant.org
Technology help	helpdesk@reliant.org
Communications and Design help	communications@reliant.org



Please contact notifyhr@reliant.org for any confidential or sensitive HR issues.

This email is managed by the HR Director. (For general questions and concerns please reach out to your Program Team Lead or Liaison.) You can also make anonymous reports of misconduct or policy violations via the [Employee Reporting Hotline](#).



If you or your donor have general questions, you can refer to the robust help page on our [website](#).

Central Office

General contact information

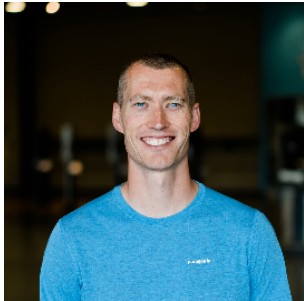


Phone	Main Office Line: 407-671-9700 Donor Line: 877-614-4600
Email	info@reliant.org
Fax	844-395-8886
Address	11002 Lake Hart Dr. Ste 100 Orlando, FL 32832-7106

[Video Tour of the Central Office](#)

Central Leadership Team

	Tom Mauriello President & CEO tom.mauriello@reliant.org 407-671-9700	What I Do • Make sure we are meeting our mission to serve field staff for the gospel • Oversee just about everything, directing our Managers and Directors • Report to our Board of Directors I Can Help You • Connect Reliant with a new ministry director or church network that Reliant may be able to serve. • To further appeal a decision by other leadership, if needed. • Please contact my assistant (kristen.hill@reliant.org) if you would like to schedule a meeting
	James Kaufman Chief Financial Officer james.kaufman@reliant.org 407-743-2265	What I Do • Support Reliant's mission, vision, and strategy • Oversee Reliant Finance and governance • Support Reliant program teams through Finance-related services to field staff I Can Help You • If you have questions about the Annual Ministry Report • If you have questions about the financial integrity or stewardship of Reliant
	Matt Elkins Director of Program Teams matt.elkins@reliant.org 407-545-5281	What I Do • Oversee the work and ministry of Reliant's Program Teams • Ensure the Program Teams are providing tailored resources and direct service to Reliant's church ministry partners and field staff • Provide leadership for Reliant's Training, Assessment, Recruiting, and MTD Health and Coaching Teams I Can Help You • Answer questions about Reliant's mission and vision in church/ministry partnership and field staff mobilization • Provide insight on the philosophies Reliant uses for support raising training, coaching • Explore ways Reliant can serve and partner with new churches or ministries
	Crystal Wadin HR Director crystal.wadin@reliant.org 407-490-0141	What I Do • Oversee Reliant's HR Program • Maintain HR policies, procedures, and training • Support Reliant Program Teams in HR-related issues I Can Help You • Answer questions about HR policies or training • Navigate employee relations issues/concerns (along with Program Team Lead)
	Kerry Housley Director of Operations kerry.housley@reliant.org 407-801-8612	What I Do • Oversee the implementation of our mission to serve partners, field staff, and donors • Chief of Staff to our Executive Director, Manage our Operating Departments and collaborative projects • Ensure our Central teams, processes, and operations are working efficiently I Can Help You • Answer questions about the way our organization and our Central teams operate

	Mike Easton Program Manager mike.easton@reliant.org (407) 270-1922	What I Do • Lead Reliant International towards new vision & initiatives that will serve sending churches, field staff, and partners. • Lead the international team to serve our partners proactively. I Can Help You • With questions about joining Reliant International as a sending church, new field staff or overseas partner. • Helping field staff connect with their sending church.
	Dave Meldrum-Green, CPA Director of Organizational Affairs & Treasurer dave.meldrum-green@reliant.org 407-459-7496	What I Do • Oversee Reliant's ministry grant program • Secretary to the Board, work with our Audit Review Committee and Investment & Finance Committee • Work with Capin Crouse on our annual audit • Review our monthly financial reporting • Perform our annual health and dental insurance renewals & all corporate, property, liability and overseas insurances • Address legal and liability questions and issues, work to help set policy for Reliant. I Can Help You • If you have questions about the Annual Ministry Report • You want to know more about the Board of Directors • If you have a legal or policy question • If you have a question on Reliant's ministry grant program or if your church is interested in creating a grant request for a project
	Heather Thompson, CPA Controller heather.thompson@reliant.org 407-734-1749	What I Do • Oversee financial operations, ensuring accuracy in financial reporting, compliance with regulatory requirements, and financial alignment with the mission. • Provide leadership and oversight for the Accounting and Payroll Teams. • Work collaboratively to develop and refine financial processes. I Can Help You • If you have questions about budget, payroll or reimbursements. • If you need financial forecasting or scenario planning.

College Team

	Ryan Kozey Program Lead ryan.kozey@reliant.org 407-635-1087	What I Do • Serve as a system and process developer for U.S. based field staff • Increase partnership opportunities with U.S. based ministries in need of Reliant support offerings • Provide strategic support for the U.S. Program Team I Can Help You • Set up a New Partnership between your ministry and Reliant • Network/collaborate with other organizations domestically where mission, vision, purpose, & geography might have alignment • With any questions, support, or MTD coaching for U.S. field staff
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	Kathy Zelling er Program Liaison kathy.zelling@reliant.org kz@reliant.org 407-502-0995	What I Do • Un-official "mom" of the College Program Team. I am the first point of contact for College field staff and interns, giving "help desk answers", collecting prayer requests, giving care for field staff, and helping them know their next steps and who to talk to in the Central Team for all their needs. I Can Help You • If you don't know who to call! • With any employment questions, Reliant account questions, donor questions, etc. • Set your sponsor or sending church
	Chad Frank MTD Health Lead chad.frank@reliant.org 330-221-8003	What I Do • Monitor MTD health for released college-based churches and field staff • Assist in meeting the needs and answering the questions of college-based MTD coaches • Provide training and continuing education for college-based churches and MTD coaches I Can Help You • With your overall MTD strategy as a church or field staff • Answer questions about your MTD Health Score and Fundraising Status • Get connected with resources to help you obtain or maintain MTD health
	Caleb Hayworth Systems Administrator caleb.hayworth@reliant.org 407-917-3203	What I Do • Create and maintain support and care structures for College field staff • Manage projects and provide oversight of implementation of new processes within the College Program • Assist in overseeing & tracking College applicants moving through the Assessment Hub toward a hiring decision/training I Can Help You • If you have questions about the College Systems

U.S. Churches & Ministries Team

	CJ White Program Manager cj.white@reliant.org 903-445-9628	What I Do • Oversee US Churches and Ministries Program I Can Help You • Set up a New Partnership between your ministry and Reliant • Guide a ministry, team, or field staff that you are supervising • Navigate special circumstances related to any US Church or ministry • With any questions, support, or MTD coaching for US field staff
	Liz Svajda Program Administrator liz.svajda@reliant.org 407-490-0241	What I Do • Develop systems and structures to care for and support local churches, church planters, pastors, field staff, and ministries within the US Program • Internally process and communicate employment information • Assist in overseeing & tracking US applicants moving through the assessment process toward a hiring decision/training • Oversee MTD Coaching & Health for US Program Team I Can Help You • With any questions about MTD coaching, the application process, employment onboarding, and/or partnership questions.
	Becca Isaak Program Liaison becca.isaak@reliant.org 407-743-0076	What I Do • Serve as the first point of contact for our US Churches and Ministries. • Work with new U.S. based field staff to set up employment and support them throughout their time with Reliant. • Help answer or point U.S. field staff in the right direction with any questions they might have. I Can Help You • With any employment questions, Reliant account questions, donor questions, etc.
	Demeko Bivens Lead Trainer demeko.bivens@reliant.org	What I Do • I train individuals doing ministry team development with US churches and ministry teams. • I make trainings fun and engaging. I Can Help You • Learn how to do ministry team development so you can do what God has called you to do.

International Team

	Julie Thompson Program Lead julie.thompson@reliant.org 407-487-4054	What I Do • Connect with field staff and partners during special transitions or circumstances. • Help lead the International Team on projects and processes I Can Help You • Find the information and resources you need as a Cross-Cultural field staff
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	Adrienne Lansing Senior Program Liaison adrienne.lansing@reliant.org 407-801-8397	What I Do • Serve our International field staff as the first point of contact for any questions related to their employment with Reliant. • Work with International field staff during their initial launch to the field and other important transitions. I Can Help You • With any question! If I don't know the answer, I'll find it for you.
	Soo Cha Program Coordinator soo.cha@reliant.org 407-545-8931	What I Do • Onboard International Employees • Coordinate Short-Term Trips • Assist with day-to-day international operations I Can Help You • Navigate the onboarding process as a new employee • Help churches organize a short-term trip • Learn more about Reliant project funds

Internships & Residencies Team

	Beka Page Program Lead beka.page@reliant.org 407-743-1584	What I Do • Provide informational support and financial analysis with resident support raising goals • Internally process and communicate employment information I Can Help You • See your support raising progress and trajectory • Answer and help determine the current financial standing of the account you are responsible for
	Leanne Strickland Program Liaison leanne.strickland@reliant.org 689-206-0185	What I Do • First point of contact for your ministry or church • Work with new staff to set up employment and support them throughout their time with Reliant • Help answer or point staff in the right direction with any questions they might have I Can Help You • With any employment questions, Reliant account questions, donor questions, etc.
	Dallas Compton Program Administrator dallas.compton@reliant.org 407-270-1318	What I Do • Process applications to residency and internship programs • Onboard fixed-term field workers • Assist with partner and people inquiries and requests I Can Help You • Navigate the onboarding process as a new employee • Understand where you're at in the process • Submit an AP request

MTD Health & Support Team

	Jenni Saniuk MTD Health & Support Team Manager Jenni. saniuk@reliant.org 214-244-6601	What I Do • Lead & shape all training strategy and content development, ensuring alignment with organizational goals and learner needs. • Oversee the full lifecycle of MTD coaching, from process design to coach development and quality assurance. • Provide strategic guidance and structure for long-term support raisers, equipping them with sustainable tools, encouragement, and pathways for success. I Can Help You • Engage with Program Leads to identify and resolve key issues in training, assessment, MTD health, and product development, ensuring alignment with Reliant's strategic goals.
	Joshua Dull Residency & Internship Program Manager Joshua. dull@reliant.org 407-502-0326	What I Do • Guide and manage our dynamic team that focuses on Residency/Internship /Apprentice/Fellowship programs • Work with Church and Program leaders to create and facilitate programs • Engage with new potential partners on what it might look like to partner I Can Help You • If you're a church/ministry leader thinking about partnering with Reliant • To navigate next steps with Reliant, whether you're an intern/resident, hopeful one, or leader
	Karl Koemmpel Lead Coaching Administrator karl. koemmpel@reliant.org 360-620-9406	What I Do • Recruit, train, and work with all coaches across reliant • Internally process and communicate employment information I Can Help You • See your support raising progress and trajectory • With any coaching related questions or concerns
	Matthew McClure MTD Strategy & Content Administrator matthew. mcclure@reliant.org 407-440-9719	What I Do • Communicate with those who have an interest in partnering with Reliant • Networking and Building Bridges for Reliant partnerships • Assist in being a trainer (New Staff Training, and College) I Can Help You • General information about Reliant • Understanding what partnering with Reliant looks like • Raise support! (If you are assigned to me for coaching)

	Janelle Wygant MTD Logistics Administrator janelle.wygant@reliant.org 407-236-1120	What I Do • Provide support to Reliant's program teams, including assistance with assessment, training, short-term mission trips, MTD analysis and other varying projects • Provide support to other members of the Program Support Team I Can Help You • With questions about training and assessment • With questions about short-term mission trips
	Keva Ambre MTD Health & Coaching Specialist Keva.Ambre@Reliant.org 407-545-3071	What I Do • Individual MTD coaching. • Group coaching cohorts for seasoned field staff who need a quick boost to their MTD. I Can Help You • Raise support within a cohort of your peers. • Reach your support goals in a timely manner. • Learn how to cultivate and steward higher-capacity donors.
	Meredith Evans MTD Health & Coaching Coordinator meredith.evans@reliant.org	What I Do • Help plan Ministry Team Development training events for new International field staff • Provide ongoing MTD coaching for International field workers I Can Help You • With questions about the MTD process, your particular MTD situation, or ongoing coaching needs

Advancement Team

	Jon Crawford Product Development and Recruiting Specialist jon.crawford@reliant.org 407-270-2068	What I Do • Build relationships across the world for the sake of making more ministry happen. • Help new partners learn about and then connect with Reliant! I Can Help You • Help you understand more about Reliant, what it might look like to partner together.
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	Russell Dietrich Design and Media Administrator russell.dietrich@reliant.org 407-743-0759	What I Do • Assist in New Staff Trainings • field staff Support and Care for College Program Team • Coordinate Sabbaticals for College Program Team • MTD Coaching I Can Help You • If you need someone to discuss various vocational and life transitions • If you need encouragement and accountability during the support raising process • If you want to discuss the possibility of taking a sabbatical
	Kristina Lilly Marketing & Communications Administrator kristina.lilly@reliant.org 407-440-0962	What I Do • Internal & External Communications • Social Media Management • Assist with Marketing & Recruitment I Can Help You • Answer questions regarding communications you receive from Reliant • Learn more about Reliant and how we can come alongside you and your ministry
	Sarah Colton Recruiting Associate sarah.colton@reliant.org ###	What I Do • I Can Help You •

Payroll & Reimbursements

	Sarah Swann Payroll and Reimbursements Manager sarah.swann@reliant.org 407-720-5481	What I Do • Perform monthly payroll processes • Oversee other payroll functions such as taxes and 401K I Can Help You • If you have a question about your paystub
	Clif Turner Reimbursements Administrator clif.turner@reliant.org 407-743-2696	What I Do • Oversee Reliant's Accountable Reimbursement Plan for all field staff I Can Help You • Help with unusual ministry expense requests • Understand why a reimbursement was rejected • Obtain a expense advance

	Liz Worthey Reimbursement Coordinator liz.worthey@reliant.org 407-986-5530	What I Do • Process submitted reimbursements • Process payroll tax withholding payments I Can Help You • Track a reimbursement • Get clarity about Reliant's reimbursement policies • Fill out a new tax form when you move or have a life change
	Bethany Hutchison Payroll Coordinator	What I Do • I Can Help You •
	Kim Ramsey Payroll Administrator	What I Do • I Can Help You •

Human Resources

	Tonya Bartels HR Manager tonya.bartels@reliant.org 407-574-5165	What I Do • Provide oversight and support to the benefits and employment, and Central processing team • As apart of the HR Team, I work with leadership here at Reliant to create and implement efficient and supportive processes to meet the employment and benefits needs for our staff I Can Help You • My Team are the ones you will engage with, but I am here for escalated issues and advocacy with our insurance providers • By researching and assisting with complex insurance situations
	Kaitlin Hughes HR Specialist kaitlin.hughes@reliant.org 407-502-0813	What I Do • Manage and guide processing, systems, and administration needed for Employment at Reliant Mission. I Can Help You • Answering questions about employment, new hire paperwork and employment changes • Answering questions about the commissioning and ordination processes and procedures • Process employee's exit from Reliant

	Alnika Douglas HR Specialist alnika.douglas@reliant.org 407-236-1120	What I Do • Manage and guide processing, systems, and administration needed for Employment at Reliant Mission. I Can Help You • Answering questions about employment, new hire paperwork and employment changes • Answering questions about the commissioning and ordination processes and procedures • Process employee's exit from Reliant
	Tracy Thatcher HR Coordinator tracy.thatcher@reliant.org	What I Do • Process employment changes for new and current employees I Can Help You • Review background checks • Enroll new employees in Required Education • Getting new hires processed including I-9 verifications • Getting employment changes and support goals processed

Accounting

	Miriam Torres Senior Accountant miriam.torres@reliant.org 407-789 2167	What I Do • Prepare financial statements • Prepare Audit documentation • Accounting functions across all of Reliant's operations I Can Help You • Answer escalated questions about Fund balances for departments
	Laurel Erskine Accounting Generalist accounting@reliant.org	What I Do • Daily accounting functions • Grant/project fundraising • Accounts payable I Can Help You • I help staff best by supporting Central Staff Accountants pay the bills & help keep accounting running.
	Jenna Clemens Accounting Analyst jenna.clemens@reliant.org ap@reliant.org 407-743-2656	What I Do • Accounts Payable - receive, process, and manage invoices for payment • Financial Planning and Analysis - collect, organize, analyze, and report monthly Program Team data in monthly dashboard (revenue, admin fees, and other MTD health-related data) I Can Help You • Pay a vendor or answer questions about payments • Assign a FD # to new field staff • Develop systems to collect, organize, and analyze data, especially spreadsheets

Donor Services

	Danielle Martin Donor Processing Manager danielle.martin@reliant.org 407-487-4204	What I Do • Provide vision and oversight for gift processing and donor relations at Reliant • Ensure top-notch communication with all Reliant donors • Ensure best practices are followed in all areas of handling and receipting gifts I Can Help You • I can assist with escalated donor and field staff needs, providing care and specialized solutions
	Natalia Perez Donor Liaison natalia.perez@reliant.org 407-789-2081	What I Do • Answers donor and field staff phone calls and e-mails. Helps donors with basic website issues. • Assist with processing donor gifts received through the mail. I Can Help You • Fix a gift that looks wrong on Toolbox or online giving • Correct a discredited gift • Update donor information and giving
	Dezirae Noriega Donor Services Administrator dezirae.noriega@reliant.org 407-789-2080	What I Do • Oversee the daily operations and training of team members of the Gift Services Department. I Can Help You • Answer questions on the types and process of giving donations. • Update donor information and giving, as well as correct discredited gifts.
	Cody Phipps Donor Services Coordinator cody.phipps@reliant.org 407-906-1086	What I Do • Process donations for field staff. I Can Help You • Answer questions on the types and process of giving donations. • Update donor information and giving, as well as correct discredited gifts.
	Kyle Gahrning Donor Services Coordinator kyle.gahrning@reliant.org 407-630-5904	What I Do • Process donations for field staff. I Can Help You • Answer questions on the types and process of giving donations. • Update donor information and giving, as well as correct discredited gifts.

Central Operations

	Kristen Hill Executive Assistant kristen.hill@reliant.org	What I Do • Provide administrative support to the President/CEO and CFO I Can Help You • If you would like to set up an appointment with Tom Mauriello or James Kaufman
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Technology Services

	John Abassian IT Director helpdesk@reliant.org	What I Do • Develops and maintains Reliant's applications, services, websites and more. I Can Help You • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.
	Ben Wilkinson Principal Software Architect helpdesk@reliant.org	What I Do • Develops and maintains Reliant's software applications, services, websites and more. I Can Help You • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.
	Will Lafferty Software Support Administrator helpdesk@reliant.org	What I Do • Develops and maintains Reliant's software applications, services, websites and more. I Can Help You • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.
	Sarah Schulteis Software Engineer helpdesk@reliant.org	What I Do • Develops and maintains Reliant's software applications, services, websites and more. I Can Help You • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.

	Bill Erskine Network Administrator bill.erskine@reliant.org 407-710-0722	What I Do • I maintain Reliant's servers and network as well as maintain and troubleshoot the office staff's computing needs. I Can Help You • Sorry! Unfortunately, I can't help you with your local computer problems
	Brandon Pacol Software Engineer helpdesk@reliant.org	What I Do • Develops and maintains Reliant's software applications, services, websites and more. I Can Help You • I help field staff best when implementing new features and fixes. • The best way to reach me about issues with (or suggestions for improving) the Reliant websites is through the "Help" section.