

Getting Started and General Questions



2026 Annual Required Education

Reliant Staff and Associates will receive emails in their Reliant inbox with links to the courses

Completion windows:

College, US & International Program Team: February 2nd - February 28th

Fixed-Term Program Team: August 1st - August 31st

Six Steps to Complete

1

Look over the helpful details about the [Required Education Courses](#).

2

Review the [Child and Vulnerable Adult Safety](#) policy.

3

Complete the [Child & Vulnerable Adult Abuse Awareness](#) course. You will receive an email from learn@reliant.org and an additional email from Reliant with your enrollment information.

4

Review the [Workplace Harassment and Discrimination](#) policy.

5

Complete the [Workplace Harassment & Discrimination](#) course. You will receive an email from learn@reliant.org and an additional email from Reliant with your enrollment information. If you are a supervisor or leader, you will also need to complete the [Supervisor Responsibilities](#) portion of the course.

6

Complete the [Policy & Safety Review](#) course. You will receive an email from learn@reliant.org and an additional email from Reliant with your enrollment information.

7

Complete the [Ministry Experience Survey](#) (optional but encouraged). You will receive an email from learn@reliant.org and an additional email from Reliant informing you of your enrollment in this Survey.

Helpful Questions to Get Started

I don't know my password or can't find the email with the training link. What do I do?

LEARN issues? email learn@reliant.org

MinistrySafe issues? email hr@reliant.org

What courses do I take? How long will it take?

Please see the [Annual Required Education for Existing Staff](#) for the full details.

Whom do I contact with questions?

Start with contacting your Program Team:

- College - Kathy Zellinger at college@reliant.org
- International - Adrienne Lansing at international@reliant.org
- Internships & Residencies - Leanne Strickland at fixedterm@reliant.org
- U.S. Churches & Ministries - Becca Isaak at us@reliant.org

You can also reach out to the HR team at hr@reliant.org.

If you have any issues accessing LEARN, please contact learn@reliant.org.

General Questions

Why did Reliant select MinistrySafe as a vendor for New Staff Required Education training?

MinistrySafe has literally trained millions of church and ministry staff members and volunteers since its inception. After decades of litigating sexual abuse cases, Gregory Love and Kimberlee Norris founded MinistrySafe to help ministries meet legal standards of care and reduce the risk of sexual abuse by creating preventative measures tailored to fit the needs of churches and ministry programs. With over 50 years of combined experience in sexual abuse litigation, consultation, and crisis management, Love and Norris understand the risk of sexual abuse and how it unfolds in children's programming. You can learn more about MinistrySafe [here](#).

I don't work with children. Why do I need to take a course on Child Safety?

We realize that not all of our Reliant employees and associates work directly with children under the age of 18 in their church or ministry. However, many do work with college-aged students, young adults, or other members of a vulnerable population who may be susceptible to grooming and abuse. The principles shared in the training can also apply to those groups. And even if you don't feel like what you learn about in the course is relevant to your day-to-day work, we hope the training increases your awareness of the issue and teaches you how to help recognize and prevent sexual abuse in any context that you may be.

Can we go through these together as a ministry team?

The courses are available to you, your supervisor, and your ministry leaders (even if Reliant does not employ them). **You will need to complete the course on your own.** However, we encourage you to discuss as a team how this information and the related policies may impact your ministry work.

I think I was assigned the wrong course. What do I do?

Please email hr@reliant.org.

Are the courses available in other languages or with closed captioning?

Sexual Abuse Awareness course from MinistrySafe for New Staff Required Education

- A version of the course is available in Spanish, with both the video and quiz in Spanish.
- A version of the course is available with the following subtitles: English, French, Portuguese, Korean, Mandarin Chinese, Russian, Vietnamese, and Thai. Click the **CC** button in the right-hand corner of the video player to select the preferred language. The quiz is in English.
- **Please email hr@reliant.org to request the training link to the Spanish version or the Multilingual/Closed Captioned version.**

Skillful Screening course from MinistrySafe for New Staff Required Education

- English and Spanish subtitles are available on the course. Click the **CC** button in the right-hand corner of the video player to select the preferred subtitles.