

DID YOU KNOW?

HSA Security Checks Keep You Safe

When you begin the process of opening your HSA, your identity is checked against the National Security Database.

- These rules are part of Section 326 of the USA Patriot Act.
- This assures the bank that you are the true holder of the HSA.

If your identity cannot be verified, you will receive a letter asking for ID documents. These might be a copy of your driver's license, birth certificate or tax return. You will need to refer to your letter to see what documents you must send in.

Your HSA will not be available until federal security checks are conducted and completed by the custodian of your HSA.

Easy Document Upload



To easily send in the needed documents, just upload and submit to your member website at highmarkbcbs.com.

It takes three quick steps.

1. Read the letter to see what documents you need.
2. Take a photo of the documents with your smartphone or scan and save on your computer.
3. Upload the documents directly to the member website.
 - Click on the **Spending** tab.
 - Click on the alert that asks you to complete your account and provide documents.
 - Click the **Upload** button to upload your documents.

Submission Options

- You can attach up to three files, 5MB total.
- Accepted file types are TIFF, PDF and JPEG.
- If uploads are successful, you will see a "successful" message.
- You can also fax the documents to 1-866-228-9417, but uploading to the website speeds up the process.

Don't Delay

The security check will not continue until you upload or fax the needed documents. Your identity must be confirmed before your HSA can be opened. Your HSA account balance will display as zero dollars until you complete this security check. Once your HSA is opened, deposits can be added by you or your employer.

If you have any questions, call the Member Service phone number on the back of your medical insurance card.

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Identity documents are submitted to the HSA bank custodian who conducts the security review process. All approvals are within the sole control/responsibility of the HSA bank custodian.