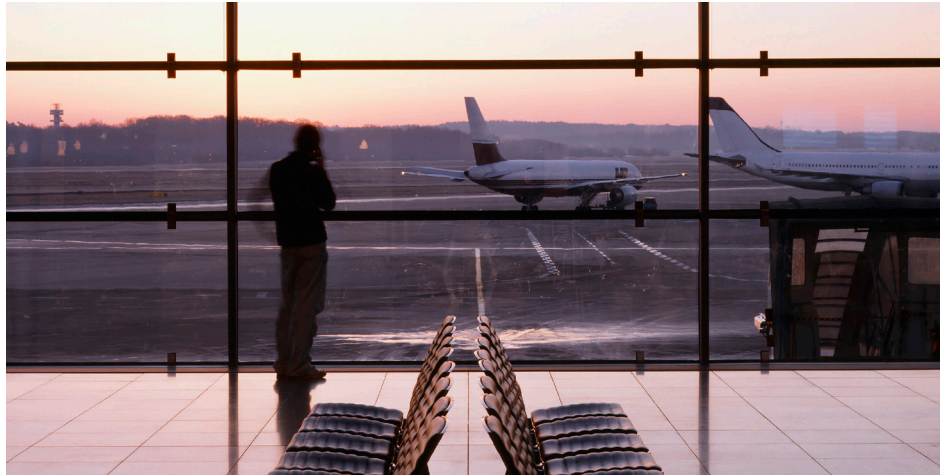


# International Advantage® Executive Assistance® Services

CHUBB®



Trip planning, travel assistance and emergency response services are available to all Chubb International Advantage® insureds, including their employees, volunteers and students. Please communicate this notice to your international travelers in order to provide them access and incorporate the registration process into your company's travel policy.

## **A One Stop Travel Tool**

Your traveler can use the [www.chubbtravelapp.com](http://www.chubbtravelapp.com) website to research the country they are traveling to and create a travel itinerary that will allow us to send you travel alerts based upon the destination. Printable wallet cards with our 800# travel hotline can also be obtained on the website.

## **Register Now**

Visit [www.chubbtravelapp.com](http://www.chubbtravelapp.com) to register.

To gain on-line and mobile access to Chubb Executive Assistance® Services your international travelers must first visit us at [www.chubbtravelapp.com](http://www.chubbtravelapp.com) and use your policy number below to register and create their personal profile.

POLICY NUMBER: \_\_\_\_\_

## **Download the Chubb Travel App**

Your traveler can also take Chubb Executive Assistance® Services mobile by downloading the Travel App onto their smartphone. The trips and information that are registered on the web will appear on the traveler's mobile device automatically. If they enable Location Services on their smartphone, the Travel App will push information to them based upon their current location.

## Available Services

The following are just some of the services and information available to our insureds through our mobile app or at [www.chubbtravelapp.com](http://www.chubbtravelapp.com).

## Trip Planning

- Immunization requirements
- Embassy locations
- Visa/Passport Requirements
- Culture and Etiquette
- Country Information
- Crime and Country Risk Levels

## Travel Alerts

- Political Instability
- Union Strikes and Service Disruption
- Natural Disasters and Weather
- Crime, Terrorism or Disease Outbreaks

## Security Services

- Political Evacuation
- Natural Disaster Evacuation
- Consultation Services
- Legal Assistance/Bail
- Emergency Travel Arrangements & Passport Replacement
- Interpretation/Translation

## Emergency Assistance

- Emergency Medical Transport
- Hospital Admission Guarantee
- Emergency Medical Payment Advance and Guarantee
- Medical Monitoring and Referrals
- Doctor or Specialist Dispatch
- Medication and Eye wear Replacement
- Medical Evacuation and Repatriation
- Family Reunion Travel Arrangements
- Transportation Escort
- Return of Dependent Children and Travelling Companion
- Repatriation of Remains

## Concierge Services

- Hotel, Car and Airline Reservations
- Restaurant Referrals
- Tee Times
- Personalized Retail Shopping Assistance

The screenshot displays the Chubb Travel App interface. At the top, the Chubb logo and 'Travel App' are visible, along with navigation links for 'My Profile', 'Help', and 'Signout'. Below the navigation bar, there are several sections:

- User Profile:** Shows 'Welcome, Chris Jackson' and 'My Profile 100 % Complete'. It lists 'Active Trips' with a large '01' and 'Germany'. A '+ Add New Trip' button is present.
- Upcoming Travel:** Displays '9 Feb Thursday 2017' for 'Frankfurt, Germany'. It indicates '0 Days 11 Hours until you Travel' and provides a 'Print Wallet ID Card' button.
- Travel Tip:** Features an image of a bridge and text about extortion attempts in Europe and the Middle East.
- Alerts:** A top alert for Frankfurt, Germany, with an image of an airplane and text: 'Flight disruptions possible at several major European airports due to poor weather conditions and capacity issues Feb. 8. Confirm flights.' Below it, an update states: 'UPDATE 1: EU extends border controls and security checks within Schengen Area until at least May 2017.' Another alert mentions: 'Delaware River Bridge to remain closed indefinitely due to truss fracture. Expect increased congestion on alternative routes between Pa. and N.J., US.'
- Local Facts:** Shows an 'Overall Risk Rating' of '02' (Low) with a bar chart. It lists categories: 'Crime', 'Security Services', 'Civil Unrest', 'Terrorism', and 'Kidnapping'. It also includes 'Health Info Health Security Assessment Rating (HSAR) Germany: HSAR 2The iJET HSAR system is based on a w... More' and 'Currency: 1 USD = 0.9382 Euro'.
- Places:** Lists 'Embassy' and 'Medical' services. It provides details for 'University Clinic Frankfurt' (Theodor Stern Kai 7, Frankfurt am Main 60390, Phone: 49-69-460-30, http://www.sankt-katharinen-ffm.de/) and 'Hospital Zum Heiligen Geist' (Lange Strabe 4-6, Frankfurt am Main 60311, Phone: 49-69-219-60, See on Map).

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The opinions and positions expressed in this report are the authors' own and not those of Chubb. The information and/or data provided herein is for informational purposes.

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